Leanne Lacey

Case Manager

CONTACT

0330 1281722

enquiries@eucm.co.uk

www.empoweringu.co.uk

LOCATIONS

- West Midlands
- Shropshire
- Staffordshire
- Derbyshire
- Leicestershire
- Worcestershire
- Warwickshire
- Northamptonshire
- Gloucestershire

Empowering U

Complex Care | Case Management

PERSONAL PROFILE

Leanne is a qualified Social Worker with over 12 years of experience working across adult social care, safeguarding, rehabilitation and complex statutory services. She has specialist knowledge of the Mental Capacity Act, including capacity assessments and the completion of COP3 reports to support Court of Protection proceedings. Alongside her social work background, Leanne has experience within specialist neurological rehabilitation, supporting individuals with complex needs to maximise independence, wellbeing and quality of life. She is recognised for her person-centred approach, strong communication skills and ability to work collaboratively with clients, families, legal professionals and multidisciplinary teams to achieve positive outcomes and coordinate effective support

EXPERIENCED IN

- Acquired Brain Injury
- Spinal Injury
- Mental Health
- Drug and Alcohol Misuse
- Orthopaedics
- Cerebral Palsy
- Amputation
- Neurologial Disorders
- Complex Care and Multi Trauma

EDUCATION AND QUALIFICATIONS

- BSc Social Work - Birmingham University 2013

AFFILIATIONS

- Member of Social Work England
- Member of BABICM

AGES COVERED

Experienced across all age groups:

- Paediatric, Adults and Elderly

WORK EXPERIENCE

- Client Rehabilitation Assistant
  April 2026 - Present
- Wellbeing Service Manager, Aids and Adaptations, Safeguarding Lead
  May 2024 - Present
- Safeguarding Lead - Change, Grow, Live
  May 2021 - March 2023
- Recovery Coordinator
  July 2017- March 2020
- Social Worker - Birmingham City Council and Shropshire Council
  August 2014 - September 2016
  August 2023 - April 2026

PERSONAL PASSIONS

Leanne enjoys maintaining an active and healthy lifestyle through health and fitness, nutrition and yoga. She is also highly creative and has a passion for painting, refurbishment projects and upcycling, designing and restoring a range of items including handbags, trainers and furniture. In addition, she has a keen interest in architecture

EXPERIENCE

Leanne has managed complex caseloads involving individuals with acquired brain injuries, cognitive impairment, mental health needs, physical disabilities, substance misuse issues and safeguarding concerns. Her work has included coordinating multidisciplinary teams, facilitating communication between professionals and families, conducting comprehensive assessments, developing support plans and ensuring individuals receive appropriate care and rehabilitation services.

Alongside her case management and rehabilitation experience, Leanne has developed specialist expertise in the Mental Capacity Act, undertaking complex capacity assessments and preparing COP3 reports to support applications to the Court of Protection. She has experience assessing an individual's capacity to make decisions relating to property and finance, health and welfare, deputyship applications and Lasting Powers of Attorney, providing clear, evidence-based recommendations for legal and professional decision-makers.

Her current work within specialist brain injury rehabilitation has strengthened her understanding of the challenges faced by individuals living with cognitive, behavioural and executive functioning difficulties following injury. She has experience supporting rehabilitation goals, promoting independence, managing risk and working collaboratively with clinical teams, clients and families to maximise outcomes and quality of life.

Throughout her career, Leanne has held leadership roles within safeguarding services, housing, community wellbeing and substance misuse services, giving her substantial experience in complex risk management, safeguarding investigations, service coordination and professional liaison. She has worked extensively within multidisciplinary environments and is skilled at navigating health, social care and legal systems to ensure clients receive appropriate support and advocacy.

Leanne's strong understanding of the Mental Capacity Act, best interests decision-making, safeguarding processes and person-centred practice enables her to support clients with complex needs whilst ensuring their views, wishes and outcomes remain central to care planning. She is committed to building positive professional relationships and delivering high-quality case management support that promotes independence, safety and meaningful rehabilitation outcomes.

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Barry Lehane
Head of Case Management and Rehabiliation

Leanne brings a wealth of knowledge, professionalism and compassion to her role. Her experience across social care, safeguarding and neurological rehabilitation enables her to provide effective support to clients with complex needs. She is highly regarded for her person-centred approach, strong multidisciplinary working and ability to build trusting relationships with clients and families. Leanne is a valued member of our team and is committed to achieving the best possible outcomes for those she supports.